

TeleCompCare® Workflow



Workplace Injury

Employee reports injury to supervisor.

If no treatment is requested and the claim simply needs to be reported:

- Report claim online via customer portal; or
- Call TCC phone # and select prompt 2 - employer needs policy # to use this option

Supervisor instructs employee to speak to nurse for care. Supervisor provides employee:

- TCC phone #
- TCC account #
- Employee calls triage and selects prompt 1
- If applicable, supervisor will direct employee to drug testing facility.

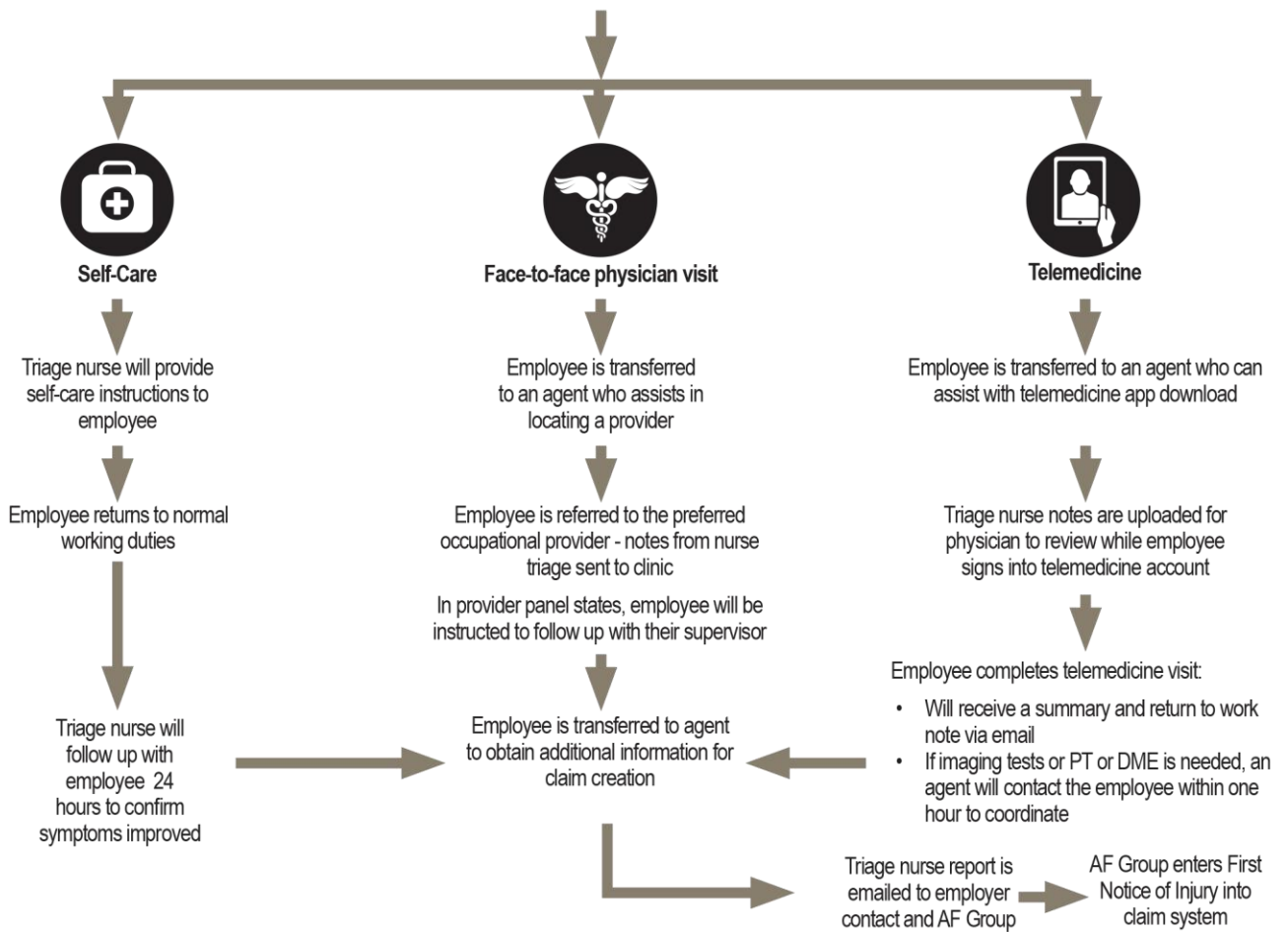


TeleCompCare Nurse Triage

866-323-4227

Policyholder Name: Diocese of La Crosse

TCC Number: 100389



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